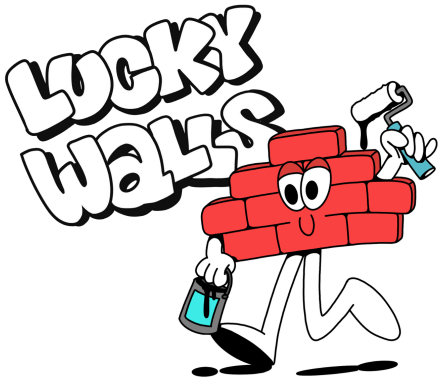
TERMS & CONDITIONS



1. BOOKING & DEPOSITS

- A **non-refundable deposit of 50%** of the total project fee is required to secure project dates and cover initial design time, administration, and material preparation.
- Work will not be scheduled, and dates will not be held, until the deposit has been received and cleared.

2. DESIGN & REVISIONS

- The quoted fee includes the creation of one original design concept based on the initial brief.
- The Client is entitled to **two rounds of revisions** at the sketching stage. Any further changes or complete redesigns requested thereafter will be charged at an hourly rate of **£50.**
- Final Sign-off: Once the digital sketch is approved by the Client, any changes requested after painting has begun will incur additional labour and material costs.

3. SITE PREPARATION & ACCESS

- Unless otherwise agreed in writing, the Client is responsible for ensuring the wall surface is clean, sound, and primed (ready for paint) before the Artist's arrival.
- The Client must provide safe access to the site, including necessary parking or permits, and ensure the workspace is clear of obstructions and bystanders.

4. WEATHER & DELAYS

- For outdoor murals, Lucky Walls reserves the right to reschedule in the event of rain, high winds, or temperatures below 5°C.
- Delays caused by site unreadiness or restricted access on the day of painting may result in additional "waiting time" charges.

5. PAYMENT TERMS

- The remaining **50% balance** is due immediately upon completion of the mural.
- Lucky Walls reserves the right to charge interest on late payments at a rate of 5% per week.

6. INTELLECTUAL PROPERTY & PROMOTION

- **Copyright:** Lucky Walls retains all intellectual property rights to the artwork. The Client may not reproduce the artwork for commercial merchandise (e.g., t-shirts, prints) without a separate licensing agreement.
- **Promotion:** Lucky Walls reserves the right to document the progress and finished work (photography/video) for promotional use on social media, websites, and portfolios.

7. CANCELLATIONS & POSTPONEMENT

- **Cancellations:** In the event of a cancellation by the Client within **48 hours** of the scheduled start date, the 50% deposit will be retained by Lucky Walls to cover lost revenue and preparation costs.
- **Postponement:** If a project is postponed with more than 48 hours' notice, the deposit may be applied to the new dates (subject to the Artist's availability).